



Karen Earl  
K. Earl Interior Design  
111 West John St. Ste. 306  
Seattle, WA 98119

April 3, 2008

Dear Karen,

It's getting to be that time of year again when all of our capital projects come together and we start another, hopefully, busy season. As I was going over the preparations for getting everything open I suddenly realized how much we have depended on you over the years, and more importantly, how you've always come through for us.

The new addition in Fairbanks still gets rave reviews from our guests and from an operational standpoint it's holding up extremely well. Just wish I had had the budget to put sisal in the corridors as you recommended.

Canyon Lodge in Denali has proven to be another success story. I really don't think it could have been done any better and all within budget! Your sense of color and coordinating the various aspects of the lodge really brought it all together as a great package.

Now with the planning for renovations of the Baranof rooms I'm getting to see a whole new dimension of your expertise, complying with the ADA. I really appreciate your ability to draw out the various requirements on the floor plans so that I can easily see what will work or won't and why. Not only that, you have a good working knowledge of the ADA requirements for our various projects at the Baranof and elsewhere.

In short, just thought it was time to say we appreciate all you do for us.

Sincerely,

Steve Leonard  
Vice President and General Manager